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Scat No.

BBA (Part - III) (Semester - VI) Examination, April - 2016 FOUNDATION OF HUMAN SKILLS (Paper - II)

Sub. Code: 43966

Day and Date: Wednesday, 20 - 04 - 2016

Total Marks: 40

Time: 12.00 noon to 02.00 p.m.

Instructions: 1) All questions are compulsory.

Figures to the right indicate full marks.

Q1) Discuss the concept Interpersonal skills and explain various methods used to develop interpersonal skills.[14]

OR

What is 'Career' and 'Career Management'? Explain in detail the career development stages.

Q2) Write short answers (any two):

[16]

- a) What is leadership? What special skills a leader should have.
- b) Explain the Erickson's eight life stages.
- c) What methods are used to develop decision making skills in the organisation.
- d) What do you mean by Career Anchors? Explain the basic five Career Anchors.

Q3) Write short notes (any two):

[10]

- a) Factors affecting career choice.
- b) Locus of control.
- c) Causes of stress.
- d) Determinants of personality.

